



Hocking Hills Caboose COVID-19 Update

In recent months, the world as we know it has changed in many ways. We have been closed for the last month or so and are excited to be reopening our doors to you starting May 4th. As we re-open the Hocking Hills Caboose to you and your family, we want you to know about the additional measures we can all take to ensure the health and safety of you, our team and our neighbors throughout the Hocking Hills.

What are we doing?

As always, we will welcome you to the Hocking Hills Caboose via email. This allows a safe, no-contact check-in and check-out at the Caboose and allows you to check in at your leisure. Your welcome email will come approximately one week before your arrival to the Caboose with directions, check-in and check-out times and instructions on accessing the Caboose. Access is through a secure, personalized code; there is no need to come to our office to pick up or return keys. In that email, we will also continue to provide as much information about what area attractions and carry-out restaurants are open during your stay.

We have always prided ourselves in the cleanliness of the Caboose and continue to do so. We are using CDC certified cleaners and methods during each turnover of the Caboose. We also, as always, continue to use bleach and the highest recommended water temperature in washing all our linens. We of course care deeply about our crew and their safety and are providing them with the necessary personal protective equipment (masks and gloves) as they prepare the Caboose for your stay.

It is a tough decision, but as supplies are still very limited, we will not leave extra disinfectant or sanitizing supplies in the Caboose in order to ensure we are able to continue to provide the cleanest and safest environment for all of our guests. If you do feel you need extra supplies during your stay, please let us know and we will do our best to accommodate all requests. If you are interested in more details about the products we are using, please feel free to reach out to us directly.

What can you do?

Many surface disinfectants (even the popular wipes we are all seeking out these days) are not food safe. Please wipe any hard surfaces with water prior to place food directly on them.

If you are sick, especially if you are exhibiting any symptoms of COVID-19, please let us know and we will gladly reschedule your visit to Hocking Hills. If you happen to experience illness within 14 days of your stay in Hocking Hills please also be sure to let us know.

While we are making every effort to ensure the facility is as clean as possible, it is worth noting the CDC recommendations for traveling to hotels or other rental lodging: *"Take the same steps you would in other public places—for example, avoid close contact with others, wash your hands often, and wear a cloth face covering. When you get to your room or rental property, clean and disinfect all high-touch surfaces. This includes tables, doorknobs, light switches, countertops, handles, desks, phones, remote controls, toilets, and sink faucets. Bring an EPA-registered disinfectant and other personal cleaning supplies, including cloths and disposable gloves. Wash any plates, cups, or silverware (other than pre-wrapped plastic) before using."*

And of course, when you are out enjoying Hocking Hills please consider following the State recommendation to wear a face covering when visiting businesses, practice social distancing, and while it might be a difficult choice, whenever possible, opt for some of the less traveled trails during your visit to aide in that effort.

We truly miss welcoming our guests to the Hocking Hills Caboose and look forward to the day we can do so again. When we do, we want you to feel comfortable, safe and happy on your Hocking Hills vacation!